

## A MEDICAL SERVICE DESIGNED FOR EMPLOYEE URGENT CARE AND LONG TERM WELLNESS NEEDS.

Wello is for busy employees and their families who want convenient 24/7 virtual access to healthcare for all their health concerns.

No concern is too small or too big -- whether it's for specific health issues and urgent care matters, or to help keep them well by supporting employees in the pursuit of greater wellbeing.

## Whether it's health advice, a prescription refill or urgent care support 24/7, Wello can help.

Wello saves time and travel to medical appointments providing instant access and navigation of medical care, reducing personal and family stress during the healthcare experience.

#### **GET WELL**

- Infections such as bronchitis, pneumonia
- Flus, colds, fever
- Minor injuries, wounds, concussions
- Skin rashes, asthma, allergies
- Prescription refills\*
- Post hospital care
- Specialist referrals\*

### **KEEP WELL**

- Prenatal advice
- Health promotion
- Disease prevention
- Early childhood development
- Fertility
- Child and teen health
- Stress management
- Mental health
- Menopause
- Travel advice
- Care advice for elderly parents

\*When medically appropriate

## How does it work?















**Employee** 

Sign in online

Schedule an appointment

Video or phone visit 24/7

Follow-up as needed

# What's Included?

## Plan Coverage



#### PHONE OR VIDEO APPOINTMENTS.

Connect over phone or video for treatment, diagnosis, and health advice.





#### GET WELL. KEEP WELL.

Clinicians available for healthcare questions and/or advice 24/7.





#### CONVENIENT PRESCRIPTIONS.

Prescribe and renew existing prescriptions (check FAQs for specifics).





#### PRIVACY and SECURITY.

Full compliance with the Canada Health Act, PIPEDA and all provincial privacy legislation.





## COMMUNICATION WITH HEALTHCARE PROFESSIONALS.

Team-based care includes communicating with your doctor and other healthcare professionals on all treatment plans and transferring medical information upon client requests and approval.



### OUR TEAM OF CARING CLINICIANS CAN:



Hand-off to other healthcare professionals

Always follow up

Order and interpret tests'

Write & renew prescriptions\*

Make specialist referrals and write sick notes\*

Manage both acute and chronic illnesses

\*When medically appropriate